



Terms and conditions

It is important to carefully read the terms and conditions before the first appointment at the Praktijk voor Psychologie en Seksuologie. In order to start therapy in an informed manner, it is good to have an understanding of the following practical and business aspects beforehand:

- You must agree to the terms and conditions and the treatment agreement as set forth by Praktijk voor Psychologie en Seksuologie
- Prior to the first appointment, you are required to provide us with necessary information for reimbursement, namely: a referral letter from your (family) doctor. Only when this information is provided, you will be registered with the Praktijk voor Psychologie en Seksuologie and treatment can commence.
- The referring (family) doctor may be informed by the Praktijk voor Psychologie en Seksuologie about the start and end of treatment. This will only be done if you have explicitly given written consent. If necessary, interim consultations may also take place in consultation with you.
- All treatments are carried out by or under the responsibility of a psychiatrist or GZ psychologist, even if (part of) the treatment is conducted by a psychologist.
- The practitioner at the Practice for Sexology documents the progress of the sessions in the file and/or makes notes of internal or external discussions. Personal work notes may also be recorded, making these notes not readily available for the client.
- The Praktijk voor Psychologie en Seksuologie has a Privacy and Complaints Regulation (see elsewhere on this website), which are an integral part of the Terms and Conditions.

Regarding costs:

Specialized Mental Health Care (SGGZ) and the care performance model (ZPM): Within the SGGZ, all sessions are covered by the basic package. There is no limit to the number of sessions. Sessions are billed according to the ZPM, with costs being invoiced monthly. Depending on whether there is a contract/payment agreement with the health insurer, costs are securely billed directly via Vecozo. If there is no contract/payment agreement, you will need to submit the invoice to the health insurer yourself. If you pay within 14 days, you only need to pay what the health insurer reimburses you. The ZPM rate is determined by the Dutch Healthcare Authority.

Non-reimbursable care:

If you receive care that is not eligible for reimbursement, you will receive a monthly bill that you cannot claim. The cost for a session is 90 euros per 60 minutes. Note: The 'main group' of the complaints (e.g., anxiety disorder, depression, personality disorder) is mentioned on the invoice sent to the health insurer, so this invoice is not 100% anonymous. We believe it is important for you to be aware of this. Additionally, it is mandatory to send the anonymized DBC data to the DBC Information Center (DIS) for policy purposes. If you do not want the 'main group' of complaints to be reported to the health insurer, you can jointly sign a Privacy Statement with your practitioner and send it to your health insurer.

Praktijk voor Psychologie en Seksuologie is HKZ certified, meaning that the quality of care is annually reviewed by an external agency (TÜV). Part of this review includes the completeness and accuracy of record-keeping. This means that your file may be reviewed, which is done anonymously, and the reviewers are also bound by professional secrecy. If you do not want your file to



Praktijk voor Psychologie & Praktijk voor Seksuologie Tilburg
Ook voor Kind en Jeugd

be accessed during this review, you can sign a Privacy Statement with your practitioner.

- As of January 1, 2024, there is a mandatory deductible of €385 in health insurance. This means that you must pay €385 each year for care covered by the basic package.
- Scheduled appointments must be canceled at least 24 hours in advance. For appointments canceled later or not attended, a fee of €45 will be charged, regardless of the reason for absence. A bill for missed appointments cannot be submitted to your health insurer.
- In case of non-compliance with payment obligations, the Praktijk voor Psychologie en Seksuologie will engage a debt collection agency.
- The practice is not liable for loss or theft of belongings on the premises or outdoor area. We ask you to ensure that you do not leave valuables in our practice rooms or on the outdoor premises. If there is damage or theft of your personal belongings, please report it to us so that we can register it and assist you.

Agreement Declaration

Upon registration, you are asked to agree to these Terms and Conditions, the Treatment Agreement, and direct payment by the health insurer of the invoice to the Praktijk voor Psychologie en Seksuologie. Checking the "yes" box and submitting the Registration Form on this website serves as your signature of agreement to the Terms and Conditions